



# Accessible Wales Company Profile 2022/2023



“Because an accessible Wales benefits all”

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# Welcome Message

Hello,

My name is Richard Jones and I am the founder and Principal Consultant of **Accessible Wales**, South Wales' premier disability consultancy company.



I established Accessible Wales in 2007 to help private, public and voluntary organisations understand the requirements imposed on them by the various pieces of legislation that relate to equality. That could be **Approved Document M**, an annex in the building regulations setting out the access requirements for public buildings and private dwellings, or the **Equality Act 2010** which draws together all the key anti-discriminatory legislation. We aim to help our clients offer the **best service** they can for their **disabled customers/service users**. **Accessible Wales** is underpinned by the belief that **access is a right not a privilege**.

Within the **Accessible Wales** team there are more than **forty years of practical experience**. The two main services we offer are **Access Consultancy** and **Training Consultancy**. This document aims to provide you with an outline of these services. More information can be provided on the specific types of access reviews or the individual courses we offer on request.

We work closely with our clients tailoring all our services to **suit their individual needs**. We also pride ourselves on offering an up-to-date support service. We are always there to support our clients. Our access and training consultancy services are **straightforward** and **user friendly**.

You can find some testimonials on our website. More can be provided on request. Please feel free to check out our website [www.accessible.wales](http://www.accessible.wales) for more information, or give us a call on **01685 810432**.

Best wishes

A handwritten signature in blue ink, appearing to read 'R Jones', written over the words 'Best wishes'.

**Richard Jones**

**“access is a right not a privilege”**



# Access Consultancy Service

Below is an overview of our Access Consultancy service, please get in touch if you'd like to know more

## Detailed Access Audit:

This process involves an Accessible Wales team carrying out an audit of the client's premises. Upon completion clients will receive a detailed audit report. This report is supported by measurements and photographs. Clients will also receive a detailed table of recommendations and **access to our highly trained team.**



## Walkthrough Access Review:

This service is an informal review of the accessibility of a premises. We discuss all our findings with our clients and suggest possible changes. Once completed clients receive a checklist of areas for improvement. Clients will have **access to our highly trained team.**

Access barriers do not just apply to wheelchair users. People with many health conditions can experience access difficulties. **Our services cover access issues for people with visible and invisible disabilities and are underpinned by current building regulations and equality legislation.**

**Access improvements are not as scary, or as expensive as you think!**

Call **01685 810432** or email [info@accessible.wales](mailto:info@accessible.wales) for more information

# Political Office Access

**Are you an MP or MS?**

**We can help you!**

We have a proven track record in offering access consultancy to politicians for their offices.

**Only 8% of disabled people use a wheelchair!**

When thinking about access, people often think of ramps and steps: in actual fact it's far more.

Let us help you become more accessible and more aware of what impacts your disabled constituents.

Call **01685 810432** or email [info@accessible.wales](mailto:info@accessible.wales) for more information - testimonials can be provided upon request.

We also offer various training courses both virtually and face-to-face, visit our website for more information:

[www.accessible.wales](http://www.accessible.wales)



# Town Centre Accessibility

## Do you own a business based in a town centre?

If you do, could you be losing customers by not being accessible for disabled people... or being aware of potential customer service problems?

Accessible Wales, a disability consultancy company, can help. We can work with businesses in the town centre, or town centre BID's and Chamber of Commerce with a free one hour forum to discuss any concerns they may have regarding town centre access and also chat about their own accessibility.

It is often a misconception that access improvements are expensive. We've worked with town centre businesses in the past who have made small cost effective changes which have had a big impact on improving access.

This forum will hopefully act as a vehicle to improve access and awareness within the town centre. Anyone attending will have a 25% discount on any of our services in order to **improve accessibility and raise awareness**.

**If you are interested in taking part please email [rjones@accessible.wales](mailto:rjones@accessible.wales)**



**Not all disabilities are visible, only 8% of disabled people use a wheelchair**



# Training Consultancy Service

Below is an overview of our Training Consultancy service, please get in touch if you would like to know more

## Introduction to Disability Awareness

This course is our flagship Disability Awareness course. Sessions aim to raise delegates awareness about the needs of disabled people. Each delegate will have the opportunity to explore their understanding of disability, and look at appropriate language and signage, among other topics.



## Disability, Evolving Over Time

The way society views disabled people has evolved considerably over time, and along with that how disabled people interact with society. This course aims to illustrate where the current anti discriminatory legislation has derived from and what has shaped the disabled community to date.

## Introduction to Invisible Disabilities



Only 8% of disabled people in the UK have what's known as a visible disability. Accessible Wales' Introduction to Invisible Disabilities Course aims to help delegates realise that not all disabilities are as obvious as they may first think. The course covers preconceptions around invisible disabilities and looks at how

these conditions impact on service provision.

## Introduction to Disability Equality

This course aims to introduce delegates to the concept of Disability Equality and how it integrates into the Equality Act 2010. In addition to other topics, delegates will also learn the different types of discrimination laid out in the Act.

**Face-to-Face and Virtual Training available**

# Access Consultancy Testimonials

Below are two examples of our access consultancy feedback, more can be provided upon request:

## Beth Winter MP



Since being elected as Member of Parliament for Cynon Valley I have utilised the services provided by Accessible Wales.

The organisation was commissioned to undertake a Disability Audit of my constituency office to ensure that the premises are accessible to all members of the constituency. The report produced made a number of recommendations to make modifications and improvements to the office which I either have or intend to implement, including widening doors, installing an accessible toilet and improving the accessibility of the intercom.

The organisation has subsequently undertaken a comprehensive review of the office to make sure that it remains accessible. Accessible Wales clearly

have expertise in this field of work and have provided me and my team with the advice and support we required whenever requested to do so.

## Public Health Wales

Really grateful to Accessible Wales for reviewing our new Public Health Wales screening hub – a really comprehensive visit and audit was undertaken, and some simple yet effective steps suggested to make the building accessible to all. I would be happy to recommend Accessible Wales's services to others.

**Catherine Thomas**

**Senior Facilities Manager**

**Public Health Wales NHS Trust**





# Training Consultancy Testimonials

Below are two examples of our training feedback, more can be provided upon request:

## Cadwyn Housing Trust

**Accessible Wales** has delivered Disabilities Awareness training to Cadwyn staff for the last three years. Prior to this, and in line with our goal to deliver better services to tenants with protected characteristics, we identified a need to upskill the staff who speak to and visit tenants in their homes every day. Over 40% of Cadwyn tenants have a disability so this was an important area of work for us.

**Accessible Wales** delivered several hybrid training sessions to housing officers, support workers and repairs staff. The training was informative, insightful, and engaging and the feedback was very positive with all staff saying that they now had a much better understanding of disabilities and that it would influence how they interacted with tenants.

We look forward to continuing our partnership with **Accessible Wales** well into the future.

**Richard Vaughan**  
**Assistant Director of Communities**  
**CADWYN Housing Trust**



## Cardiff and Vale CAB

“I think the delivery was extremely well balanced giving both sides as to what was realistically achievable i.e. Changes are effected by budgets and what one person finds appropriate another may not. The main point to remember is communication.”

“Superb. Richard is a quality speaker with a great sense of humour.”

**Quotes provided from delegates who attended training.**



# Accessible News

Accessible News is the non-profit subsidiary of Accessible Wales. A voluntary organisation opened in 2008 we work with disabled people throughout South Wales running campaigns, fundraising and more. To find out about Accessible News visit our website:

**[www.accessible-news.co.uk](http://www.accessible-news.co.uk)**

**Empower  
Disability  
Information  
Surgery**

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groups**

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campaigns  
and  
lobbying**

**Also join us on Facebook, Twitter and Youtube**

# Mission Statement

“ Our mission is to break down the barriers that disable people with impairments.

These barriers may be the physical environment, the way society is structured and also peoples attitudes.

Breaking down these barriers will help bring disabled and non-disabled people together highlighting what binds our community.

By doing this we strive to bring equality and empowerment to all people. ”



# Ways to get in touch



01685 810432



[www.accessible.wales](http://www.accessible.wales)



[info@accessible.wales](mailto:info@accessible.wales)



Scan the QR code to join our mailing list

You can also find us on

