

Accessible Wales Training Consultancy Service 22/23



Introduction to Disability Awareness

This course is our flagship Disability Awareness course. Sessions aim to raise delegates awareness about the needs of disabled people. Each delegate will have the opportunity to explore their understanding of disability, and look at appropriate language and signage, among other topics.



Disability, Evolving Over Time

The way society views disabled people has evolved considerably over time, and along with that how disabled people interact with society. This course aims to illustrate where the current anti discriminatory legislation has derived from and what has shaped the disabled community to date.

Introduction to Invisible Disabilities

Only 8% of disabled people in the UK have what's known as a visible disability. Accessible Wales' Introduction to Invisible Disabilities Course aims to help delegates realise that not all disabilities are as obvious as they may first think. The course covers preconceptions around invisible disabilities and looks at how these conditions impact on service provision.



Disability Equality Training

This course aims to introduce delegates to the concept of Disability Equality and how it integrates into the Equality Act 2010. In addition to other topics, delegates will also learn the different types of discrimination laid out in the Act.

- ✓ Full and half day courses available
 - ✓ Block/single bookings catered for
 - ✓ Tailored courses when required
- Sessions are informal, friendly and informative led by trainers with a wealth of first hand experience.

Face-to-Face or Virtual Training available

“Because an accessible Wales benefits all”

 (01685) 810432  www.accessible.wales  info@accessible.wales

Also on     

Accessible Wales Disability Awareness Training



Our flagship training course aims to raise delegates' awareness of the needs of disabled people, helping to improve the accessibility of their service.

Topics Covered:

- ✓ Explore existing perceptions and understanding of disability
- ✓ Customer Service Scenarios
- ✓ A Glimpse into Access
- ✓ Appropriate Communication Methods

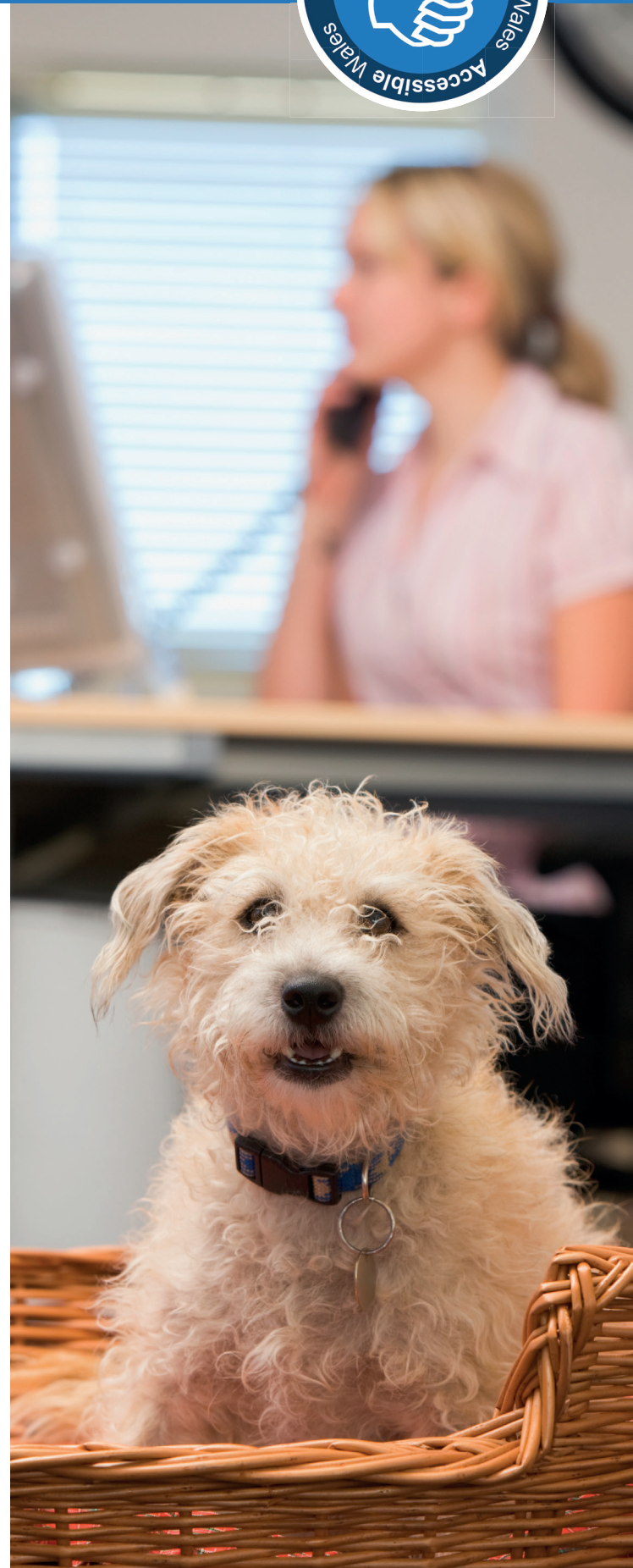
All our training is flexible and can be adapted to suit the needs of our clients.

Courses can be offered in full or half day format depending on the client's requirements.

Hosted by Principal Consultant **Richard Jones** courses are informal, friendly, extremely informative and at times, highly amusing!

Get in touch for more information **01685 810432** or email info@accessible.wales

**Face-to-Face or
Virtual Training available**



“Because an accessible Wales benefits all”

 **(01685) 810432**  **www.accessible.wales**  **info@accessible.wales**

Also on     



Accessible Wales Disability Equality Training

This course aims to provide delegates with an understanding of the Disability elements of the Equality Act 2010 and how it relates to our clients on a daily basis. At the end of this course delegates will have a better understanding of how equality legislation impacts on them, this should result in better equality for all.

Topics Covered

- ✓ Introduction to Equality
- ✓ Models of Disability
- ✓ Discrimination... what is it?
- ✓ Overview of The Equality Act 2010
- ✓ Protected characteristics with a focus on disability
- ✓ Equality Act....What's new for people with disabilities?



All our training is flexible and can be adapted to suit the needs of our clients.

Courses can be offered in full or half day format depending on the client's requirements.

Get in touch for more information **01685 810432**
or email info@accessible.wales

Other courses are available, visit our website for more information
www.accessible.wales

Face-to-Face or Virtual Training available

"Because an accessible Wales benefits all"

 **(01685) 810432**  **www.accessible.wales**  **info@accessible.wales**

Also on     

Accessible Wales Invisible Disability Awareness Training



**Only 8% of disabled people
use a wheelchair...**

...often people with invisible disabilities get forgotten.

This course aims to raise awareness of the impact of invisible disabilities on those who have them. This in turn helps to increase the accessibility of your service.



Topics Covered:

- ✓ Introduction to invisible disabilities
- ✓ An overview of invisible disabilities.
- ✓ The unknown impact of invisible disabilities

Courses can be offered in full or half day
format depending on the client's
requirements.

Get in touch for more information **01685
810432** or email info@accessible.wales

Other courses are available, visit our website for more
information www.accessible.wales

Face-to-Face or Virtual Training available

"Because an accessible Wales benefits all"

 (01685) 810432  www.accessible.wales  info@accessible.wales

Also on     



Accessible Wales

Disability Evolving Over Time

Disability, and the way society views it, has changed over time, from the Victorian era of disabled people begging for money to the adoption of the Social Model of disability in the 20th century.

This course explores the transition from the medical model of disability through to the modern-day Social Model. It also touches on the other models and approaches to disability.

Topics Include:

- ✓ **Understanding more about the history of disability:** looking at a timeline illustrating how disability was viewed from the start of the 20th century to modern day.
- ✓ **How approaches to disability have evolved over time:** this section examines the different approaches to disability and the different models used over time.
- ✓ **Brief Overview of Equalities Legislation concerning disability:** an overview of the current anti-discriminatory legislation.



Do you know why Franklin D. Roosevelt features in this course? Book a place to find out!

All our training is flexible and can be adapted to suit the needs of our clients.

Courses can be offered in full or half day format depending on the client's requirements.

Get in touch for more information **01685 810432**
or email info@accessible.wales

Other courses are available, visit our website for more information
www.accessible.wales

Face-to-Face or Virtual Training available

“Because an accessible Wales benefits all”

 **(01685) 810432**  www.accessible.wales  info@accessible.wales

Also on     